



Kate Johns  
18 Shepherds Lane  
Te Rapa  
Hamilton  
New Zealand 3200

CUSTOMER ACCOUNT NUMBER:  
**19-0096-1724**

ICP NUMBER:  
**0000161505BCKEO**

Each home has a unique ICP (installation control point) number which identifies your property when switching electricity companies or making a query.

**Tax Invoice Number:**  
5076846457

**Tax Invoice Date:**  
21 July 2026

**GST Number:**  
091-222-444

**Customer Service:**  
9am-5pm Mon-Fri  
**0800 101 10**  
info@zappy.org.nz  
www.zappy.org.nz

**Faults & Emergencies:**  
0508 832 867

TOTAL AMOUNT DUE (INCLUDING GST)

**\$245.65** BASED ON AN ACTUAL READING

Payment due on 8 August 2026

Billing period 15 June – 12 July 2026 (28 days)

YOUR ACCOUNT SUMMARY

Previous balance: \$136.40  
16 May to 14 June 2026  
Payment received: -\$40.40  
**Overdue balance: \$96.00**  
Electricity charges: \$149.65

**AMOUNT DUE (INCLUDING GST): \$245.65**

PRICING PLAN NAME: **FLEXI STANDARD (OPEN TERM)** PRODUCT IDENTIFICATION CODE: **ZAPP-DISTFLEXIOPEN2026**

ELECTRICITY CHARGES

Charge Type	Quantity	Rate (incl GST)	Total (incl GST)
Standard usage	407.58 kWh	\$0.35	\$142.65
Daily charge	28 days	\$0.25	\$7.00
<b>Total (incl GST)</b>			<b>\$149.65</b>

GST has been calculated for each price shown. As a result, total amounts may differ slightly due to rounding.

ELECTRICITY USAGE

Meter Number	Start (kWh)	End (kWh)	Total (kWh)
12A091898	27,098.29	27,505.87	407.58

HOW TO PAY



**Direct Debit:** Set up a direct debit with us at [zappy.org.nz/directdebit](http://zappy.org.nz/directdebit) or call us on 0800 101 10.

**Online banking:** Pay direct to our bank 01-435-6789546-00 using your customer account number 19-0096-1724 as the reference.

**By phone:** Call us on 0800 101 10 to pay by credit card (a 0.8% credit card fee will apply).

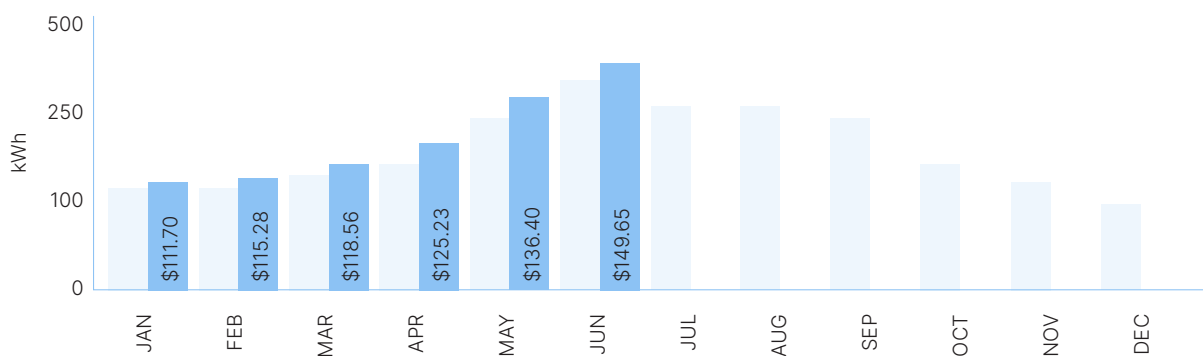
**In person:** Pay in person at NZ Post retail outlets using the barcode above. Locations at [www.nzpost.co.nz](http://www.nzpost.co.nz).

Learn more about ways to pay: [www.zappy.org.nz/waystopay](http://www.zappy.org.nz/waystopay)

## YOUR ELECTRICITY USAGE

2025 2026

You used 407.58 kWh this month, an increase compared to 401 kWh in June/July 2025.



The data for the graph is calculated on a calendar month basis rather than on your billing period, so your bill and graph may differ.

### Have a concern or complaint?

If you have a concern or complaint, please call **0800 101 10** or email [info@zappy.org.nz](mailto:info@zappy.org.nz) to access our free complaints process.



UTILITIES  
DISPUTES  
TAUOHETOHE  
WHAIPAINGA

If we cannot resolve your complaint, you can contact Utilities Disputes at [www.udl.co.nz](http://www.udl.co.nz) via live chat or to make a complaint. You can also call 0800 22 33 40. Utilities Disputes, the free, fast, effective and independent service that sorts complaints about utilities providers.

### Are you on the best power plan for you?

**Billy**

ELECTRICITY  
AUTHORITY  
TE MANA HIKO



Check at [billy.govt.nz](http://billy.govt.nz) – a free, independent comparison site.